

Supported Platforms

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Supported Platforms

This page contains information on the platforms generally supported for use with Campus.

- Upcoming Changes to Supported Platforms
- Supported Browsers
- Related Software Minimums
- Supported Platforms for Campus Premium Products
- Point of Sale Terminal Minimums
- Accessing the Campus Web Application from Mobile/Tablet Devices
- Frequently Asked Questions (FAQ)

For Campus mobile application support and recommended browser settings, see the following articles:

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- <u>Campus Mobile App Requirements</u>
- <u>Recommended Browser Settings</u>

Upcoming Changes to Supported Platforms

ltem	Details	Effective Date
POSReady2009	Following Microsoft's end of life for POSReady2009, Campus will no longer support POSReady2009 as of this date.	4/9/2019
POSReady7	Following Microsoft's end of life for POSReady7, Campus will no longer support POSReady7 as of this date.	10/12/2021

Notable upcoming changes to platform support are summarized in the following table.

Supported Browsers

The following table displays supported combinations of browsers for general use of Campus.

Windows		
Browser	Supported Version	
Internet Explorer	IE 11.x	
Chrome	Campus supports the current and most recent previous version of Chrome.	
Firefox	Campus supports the current and most recent previous version of Firefox.	
Edge	Campus supports the current and most recent previous version of Edge.	
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Browser	Supported Version
Safari	Safari 9.x
	Safari 6, 7, and 8 are no longer supported. Please update to Safari 9. If you have you issues, please contact Campus Support.
Chrome	Campus supports the current and most recent previous version of Chrome.
Firefox	Campus supports the current and most recent previous version of Firefox.
	ChromeOS (Chromebook)
Browser	Supported Version
Chrome	Campus supports the current and most recent previous version of Chrome.
	To ensure the best performance and compatibility, Campus recommends running the most up-to-date version of ChromeOS.
	Finance/HR users will need to allow the use of the Flash plugin.
	Due to ChromeOS lack of Java support, Cafeteria Serve, Schedule Wizard, the Service Layout portion of the Application Manager, and Online Registration will not be accessible within Campus.
	iOS
Browser	Supported Version
	The Campus web application (with the exception of Control Center and Campus Student) is currently not supported for use on iOS devices.
	Android
	The Campus web application (with the exception of Control Center and Campus Student) is currently not supported for use on Android devices.

Related Software Minimums

The following table describes the Campus-supported minimum versions of third-party software needed to properly use Campus.

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Adobe Flash	Adobe Flash Player 10.X or higher is required for use of the Data Analysis tool on all Campus-supported platforms.	
Java Version	Campus .1809+	Standard Version 8 (Java 1.8)
	Campus .1805 and below	Standard Version 7 (Java 1.7)

Supported Platforms for Campus Premium Products

This section contains requirements for Campus Premium Product add-on features that may not apply to all users.

Campus Premium Product	Supported Platform/Minimum Requirements
Finance	Adobe Flash Player 10.1

Point of Sale Terminal Minimums

The following table indicates the recommended minimum operating requirements for use of Campus Food Service on Point of Sale terminals:

Campus does not support Campus Food Service running on Macintosh-based terminals at this time. All terminals must be PC based.

Districts are responsible for the management of Windows updates on Point of Sale (POS) terminals.

	Supported Minimums	
	Infinite Campus recommends users operate at or above the levels listed below.	
Operating System	Supported: POSReady2009, POSReady7 Recommended: Windows 10	
Processor	Intel Celeron E1500 64-bit @ 2.2 GHz (Dual-Core)	
Memory	1GB DDR2	
Hard Drive	160GB 7200RPM SATA-300	
Network Connection	10/100 full duplex wired	

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Java	Java 1.8.x Campus .1809 introduces a dependency between Tomcat and Java 8. Users must update to at least Java 8 in order to update to Campus .1809 and beyond. Please <u>see this article</u> for more information.
Internet Browsers	Please refer to the <u>Supported Browser Combinations</u> section.

Accessing the Campus Web Application from Mobile/Tablet Devices

While we work to add additional mobile/tablet friendly interfaces, feel free to use your tablet to access the Campus web application. Please note there are some Campus features which use Java or Flash which aren't supported on today's mobile operating systems. Also, if issues arise we will do our best to fix any problems which keep the web application from working.

Due to the numerous inconsistencies among the mobile and tablet operating systems, devices, and browsers, Infinite Campus does not officially support the use of the Campus web application (with the exception of Control Center and Campus Student) on mobile devices and tablets.



Users can access Campus Portal information on Apple and Android devices using the Campus Mobile Portal App. See the <u>Campus Mobile Portal</u> article for more information.



Frequently Asked Questions (FAQ)

To view a list of frequently asked questions about Campus supported platforms, please see the <u>Frequently Asked Questions (Supported Platforms)</u> article.

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